



RETURNS & REFUNDS

MPZ Online will refund a purchase for the exact amount paid less the following:

- Any delivery costs already incurred by MPZ Online
- Collection Costs of the goods being returned.

Refunds will only be processed in accordance with the refund and returns policy, and refunds will be paid via EFT after the goods have been received back in their original state and packaging. A refund can take up to 7 (seven) business days to reflect in your account, and are subject to verification of your banking details. If for any reason you would like to cancel an order, this may be done by contacting us directly on info@mpzonline.com or 010 020 Zone (9663) We reserve the right not to refund the delivery fee in respect of any late cancellations. If you cancel your payment for any reason or if your payment method should cease to be valid for whatever reason, you will nevertheless be bound to pay to the full purchase price, including all costs incurred by us relating to the recovery thereof. Please feel free to contact us should you have any questions. info@mpzonline.com 010 020 Zone (9663).